

Visiting team member

Purpose

Our visiting team exist to offer care, company and prayer to those who are unable to attend our services or groups at Renewal. Their purpose is to take the fellowship of both God and the church out to those who otherwise would be isolated.

Heart

Visiting team members have a heart to build relationships with people who find themselves in often difficult and distressing circumstances that mean they are unable to attend a church service. The team members have the care and concern for the individuals they visit, and carry both hope and compassion in their hearts towards those within their care.

Skills

Able to listen with empathy and compassion

Able to build relationship and rapport with people from all backgrounds and ages

Ability to tolerate distress in others and engage with difficult and challenging circumstances

Knowledge of own boundaries and ability to work with as part of a team across pastoral care department

Ability to respond to different challenges and circumstances as they arise, and able to make an assessment as to whether a person needs further support and help from other Renewal teams, or outside agencies, in liaison with visiting team leader

Task

Conduct visits as directed by team leader and pastors

Offer short prayer and communion where appropriate

Be aware and adhere to Renewal's pastoral, confidentiality and safeguarding policies and escalate issues as appropriate

Feedback to visiting team leader or pastor on visits and further pastoral needs

Respond quickly to requests for visits, letting team leader know whether you can or cannot complete a visit